

Appl. No.: 09/803,545

Proposed Amendment to Claims 33-56

AMENDMENTS

Please cancel claims 153-178. Please amend the claims to read as provided below:

1-32. (Canceled)

33. (Presently amended) A method of facilitating provision of offerings to customers, wherein the method comprises:

entering offering provider offerings received via the Internet into a database operated by a facilitation provider;

entering brand partner customization elements received via the Internet into the database;

adding customer accounts received via the Internet into the database for customers associated with brand partners;

generating from the database a list of offerings available to a customer based on an address associated with the customer, wherein the list is tailored according to customization elements of the associated brand partner,

transmitting the list of offerings to the customer via the Internet;

receiving order information from customers;

updating the database to reflect the order information;

providing the order information via the Internet to appropriate offering providers;

receiving communications from the offering providers regarding specific orders; and

updating the customer account in the database to reflect the communications.

Appl No.: 09/803,545
Proposed Amendment to Claims 33-56

34. (Original) The method of claim 33, wherein the offerings comprise utilities, the brand partners comprise property managers, and the customers comprise tenants of properties managed by the property managers.

35. (Original) The method of claim 33, wherein the brand partners comprise educational institutions and armed forces.

36. (Original) The method of claim 33, wherein the brand partners include one or more offering providers.

37. (Original) The method of claim 33, wherein the offerings include goods for lease.

38. (Original) The method of claim 33, wherein the offerings include goods for purchase.

39. (Original) The method of claim 33, wherein the offerings include services for purchase.

40. (Original) The method of claim 33, further comprising:

 sending a list of offering categories to the customer before said act of generating a list of offerings, wherein the list of offering categories is selected based on the address associated with the customer.

41. (Original) The method of claim 40, further comprising:

 sending a comparison of customer-selected offerings in response to customer selection of one or more offerings from said list of offerings.

42. (Original) The method of claim 41, wherein the comparison comprises a display page in tabular form having a first portion displaying offering plans, a second portion displaying

Appl No.: 09/803,545**Proposed Amendment to Claims 33-56**

packages, and a third portion displaying features, wherein the plans, packages, and features for a given offering are confined to a corresponding column.

43. (Original) The method of claim 42, wherein the comparison includes a selection icon for each of the packages, and further includes a selection icon for each row of features.

44. (Original) The method of claim 43, wherein the comparison includes a price for each offering, and wherein the prices are dynamically updated to reflect a combined selection of plans and packages.

45. (Original) The method of claim 43, wherein the comparison includes a pricing label for each feature of each offering, and wherein the pricing labels are dynamically updated to reflect a pricing status that corresponds to a selected combination of plans and packages.

46. (Original) The method of claim 45, wherein the pricing status is one of a set of statuses consisting of a price value, an "included" status, an "optional" status, and a "not available" status.

47. (Original) The method of claim 46, wherein the database stores offerings in a data structure having a plan component, a package component, and a feature component, wherein the plan component indicates a base offering, the package component indicates collections of features purchasable as a unit, and the feature component indicates augmentations to the base offering that are individually purchasable.

48. (Presently amended) The method of claim ~~33~~ 47, wherein the plan component further indicates rules specifying which packages and features are combinable with specific plans.

Appl. No.: 09/803,545**Proposed Amendment to Claims 33-56**

49. (Original) The method of claim 33, wherein the customization elements include an image identifying the brand partner, wherein the image is continually displayed to the customer during the customer's interaction with the computer.

50. (Original) The method of claim 33, wherein the customization elements allow the brand partner to create an appearance which is uniquely associated with the brand partner.

51. (Original) The method of claim 50, wherein the customization elements include layout, foreground color, background color, text color, logo, and a marketing image.

52. (Original) The method of claim 50, wherein the customization elements include text content and font.

53. (Presently amended) The method of claim 33, wherein the order information is provided to ~~service~~ offering providers in notification form which allows the offering providers to contact the customer directly to fulfill the order.

54. (Original) The method of claim 33, wherein the order information is provided to offering providers in emailed link form which allows the offering providers to retrieve the order information from the online service using web-based software.

55. (Original) The method of claim 33, wherein the order information is periodically retrieved by the appropriate offering provider via the Internet.

56. (Original) The method of claim 33, wherein the communications from the offering provider include data elements specific to a new service account for the customer, and further include a text message to the customer.

Appl. No.: 09/803,545
Proposed Amendment to Claims 33-56

57.-178. (Canceled)

Appl No.: 09/803,545
Additional Proposed Claims

PROPOSED CLAIMS

Kindly consider, without prejudice, the following proposed claims:

1. An automated method for facilitating a user's selection of residential and/or business services provided for a property having a geographic location, the method comprising:

presenting a user with one or more offering categories, wherein each of said offering categories corresponds to a service type available to said geographic location;

receiving from said user, user's selection of one or more offering categories;

generating for each offering category selected by said user, a summary of one or more service offerings available from one or more suppliers of said services to said geographic location; and

transmitting to said user said summary of offerings.

2. The method of Claim 1, further comprising:

receiving from said user an order for one or more service offerings in one or more of said offering categories.

3. The method of Claim 2, further comprising:

making available to each provider of said service offerings ordered by said user each said received order corresponding to said provider's service offering.

Appl. No.: 09/803,545
Additional Proposed Claims

4. The method of Claim 3, further comprising:

providing said user with access to one or more user accounts, each said account corresponding to a service offering ordered by said user.

5. The method of Claim 4, wherein said user may manage said user account.

6. The method of Claim 5, wherein said management of said user account enables said user to perform one or more of the following functions: verify the status of the order related to said service offering, update said user's profile related to said account, retrieve reports, pay for said services, modify said services, and/or terminate said services.

7. The method of Claim 1, wherein said service type comprises one or more of electrical, water, telephone, gas, oil, cable, satellite, and/or Internet services.

8. The method of Claim 1, further comprising:

establishing one or more of said offering categories.

9. The method of Claim 1, further comprising:

providing a facilitation database having one or more of said service offerings for each of said offering categories stored in a standardized data structure.

10. The method of Claim 9, wherein said data structure comprises a plan component, a package component, and a feature component, wherein said plan component indicates a base

Appl. No.: 09/803,545
Additional Proposed Claims

offering, said package component indicates collections of features purchasable as a unit, and said feature component indicates augmentations to the base offering that are individually purchasable.

11. The method of Claim 1, further comprising:

providing brand partners with an account through which said brand partners may provide one or more of the following functions: customization elements and/or customer accounts.

12. The method of Claim 1, further comprising:

providing brand partners with an account through which said brand partners may track usage of said automated method.